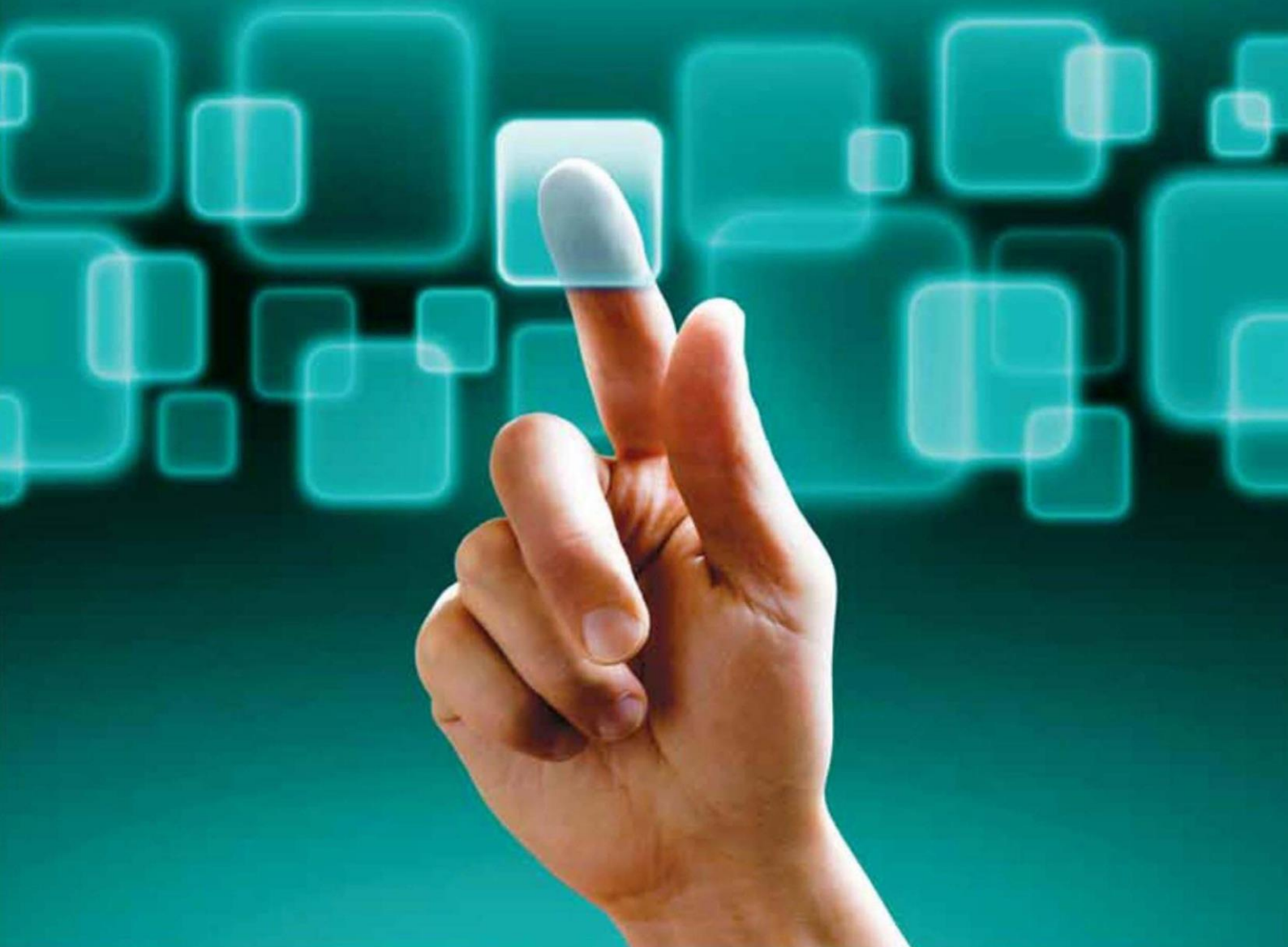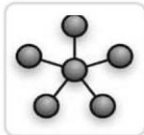# Magic Touch Computers LLC

CORPORATE PROFILE

2002-2021

MAGICTOUCH

About Us

We are a leading IT Company established in 2002 with our headquarters in Dubai, UAE offering world class service for our clients across the Middle East and the subcontinent to multiple sectors. Magic Touch Computers LLC gives its customers the opportunity to keep the current business operations running efficiently, and offers them the freedom to position themselves for future challenges by creating and maintaining a reliable, scalable and flexible IT.

At Magic Touch Computers LLC, we understand the importance of integrated IT solutions and services required when running a business. Our team's specialized expertise allows us to provide our customers with the utmost in personalized service, ensuring that we meet all their business requirements as they grow. Our success comes from our unique approach in planning, implementing and managing our client's technological needs, whilst providing them with specialized support ensuring their business functions as efficiently and effectively as possible.

Magic Touch Computers LLC comprises of two divisions i.e Sales & Service. We have highly motivated team of qualified, trained and experienced Sales staff, engineers, technicians and support staffs. Our team is carefully chosen to provide excellent service experience to our valued clients.

Our strong belief in a customer centric approach gives our clients peace of mind knowing that our business policy takes care of our clients' end to end ICT requirements with exceptionally affordable price.

Business Philosophy

Magic Touch Computers LLC's objectives are committed to maintaining a balance between the interests of our customers, shareholders and our employees.

Our customers are our strategic partners and their problems are our challenges. We are eager to offer innovative, cost-effective & reliable products and solutions to our customers, fully fit for the purpose intended, without compromising on quality at any stage.

At Magic Touch Computers LLC, we are committed to service before and after sales of our products and solutions. It is our endeavor to create a culture of Total Quality where continuous improvement of our people, our processes and our products become a way of life.

We constantly update our system to utilize state of the art technology available to achieve our goals. Apart from educating our staff on the emerging technologies, we also keep our customers updated on the latest technologies to improve their business environment, which is the core part of our business.

Scan the QR Code

Follow us on:

Facebook: https://www.facebook.com/Magic.Touch.Computers
Twitter: https://twitter.com/magiCtouch_UAE
Linkedin: https://www.linkedin.com/company/magic-touch-computers-l-l-c---dubai

Our Specialization

Network Management

Network Security

Network Consultancy

Wireless Networking

Storage Solutions
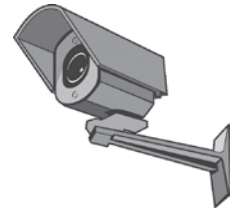
Video Surveillance / CCTV

IP telephony & PABX

Video Conferencing

AMC & Support

Software Solutions

Access Control System

Tracking Solutions

Enterprise Digital Imaging

Loyalty Solutions

Hardware Accessories

Network Infrastructure

Magic Touch Computers LLC has well trained and experienced workforce for installation and maintenance of complex LAN/WAN/Wireless networks. They are experts in Designing, implementation and testing of structured cabling plants encompassing copper (data & voice) and fiber optic solutions for high speed connectivity and data transfer.

We provide the following solutions:

- LAN Solutions WAN
- Solutions Wireless
- Solutions

- WAN Optimization
- Network Security
- Remote Accessibility

Structured Cabling

Our cabling technicians are well equipped with best of breed copper and fiber termination tools including CAT5e/CAT6 termination tools, fiber termination tools for epoxy, crimp and splicing. We are well equipped with test tools including DTX-1800 Cable Analyzer (Fluke Networks), Fiber Splicer 50S (Fujikura) etc.

We can professionally manage new installations of active Networks, Computers, Servers and related equipment, structured cabling requirements, modify the existing IT environment, re-organize existing cabling plants and undertake maintenance of complex cabling installations.

We are specializing in the following areas

- Cable Structure Designing
- Cable Laying

- Racks and Cabinets
- Testing & Documentation of Cabling Structure
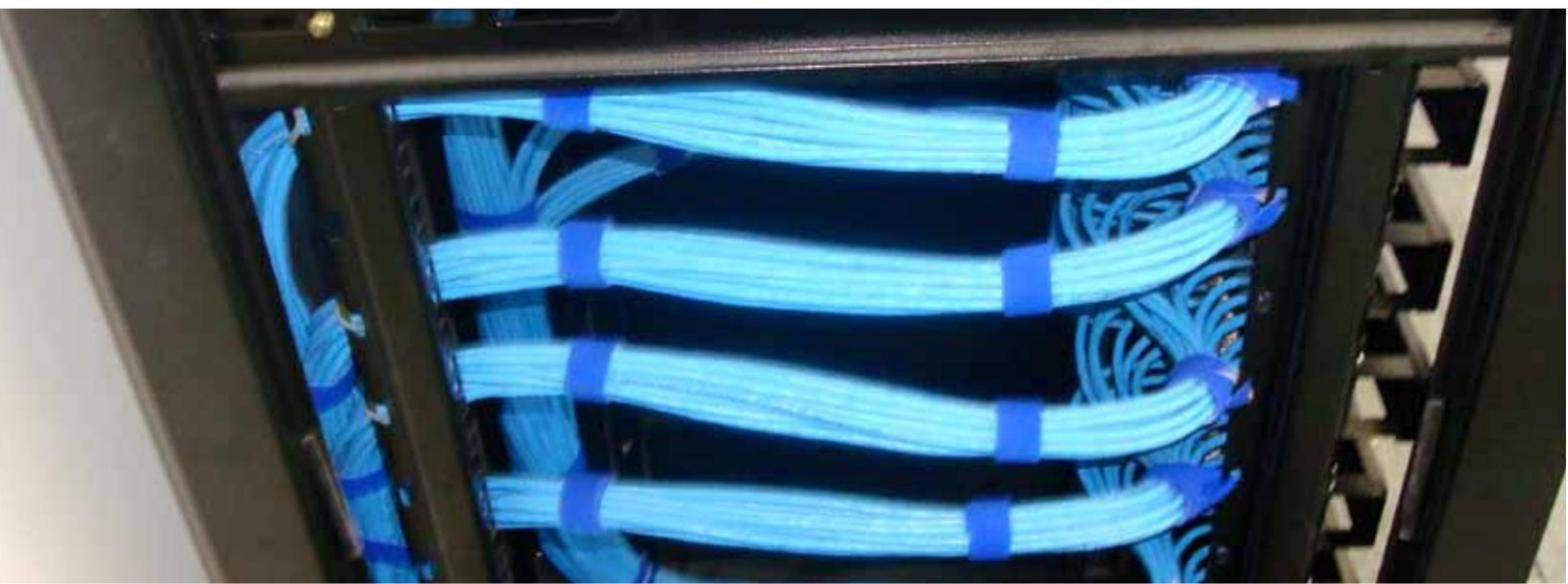
Data Centre Solutions

The increment in the uptake of cloud computing, business and government organizations are scrutinizing the data center to a higher degree in areas such as environment friendliness, security, availability & adherence to standards.

We offer turnkey ready data center solutions with respect to the following key elements

- Power & Lighting
- Cooling and Environmental
- Fire Suppression
- Mechanical & Electrical Plants

- Security
- IT Infrastructure (Racks, Cables etc.)
- Housing and Containment
- Support

Wireless Solutions

WLAN and Wireless Bridging Solutions
Wireless Access to Internet
Wireless controller based solutions
Wireless Bluetooth Solutions

Server Solutions

Installation of servers. Installation and configuration of switches and routers. Installation and configuration of wireless access points and hotspots. Installation and configuration of firewall to protect the local network from external attacks, such as virus, spam mails, spyware, adware, hacking etc.,. Installation and configuration of Domain Controllers and Active Directory. Email / Proxy / ISA / Web Server solution. Clustering solutions and Storage solutions

Infrastructure Services

We Offer

- Installation of Servers
- Installation & Configuration of Domain Controllers
- Email / Proxy / ISA / Web Server Solution
- Clustering solutions & Storage Solutions

Security Solutions

- Email and Web security
- HTTP / FTP Borne security
- Firewall, VPN, IDS, IPS
- Content Filtering - Web & Email Filter
- Antivirus, Anti-Spam, Anti-Spyware

Storage Solutions

SAN, NAS and CAS
Backup, Tape Libraries / Autoloaders
Media Accessories
Storage management
Disaster Recovery

CCTV Surveillance Solutions

Our comprehensive surveillance solutions empower your security staff, drive productivity improvement and make your facilities safer and more secure. From closed circuit television (CCTV) systems that monitor perimeter fencing, points of entry/egress, docking stations and hazardous work environments to advanced applications that integrate monitoring and control of access control, security management and digital video surveillance/retrieval. Whether you've a single building, a campus or disparate geographical locations, Magic Touch Computers LLC can design, install, integrate, monitor and maintain all of your security requirements.

We are partnered with leading brands of surveillance solutions products to offer complete peace of mind with excellent service at a very affordable price.

We Offer

- CCTV Solutions
- Web based CCTV Solutions
- Wireless web based CCTV solutions
- Wireless web based + Centralized Storage
- Complete Installation and Support

IP Telephony & PABX System

IP Phone Systems offer a complete solution to customers who want all PBX features to be supported in one solution. IP Phone Systems are suitable for use in all business environments ranging from home offices to small- and medium-sized enterprises and large corporations. IP Phone Systems can be operated with a large number of compatible IP-PBX that support the Session Initiation Protocol "SIP", giving customers a great choice for enterprise communication systems

At Magic Touch Computers LLC we are dedicated to provide high quality IP-PBX/PABX solutions to businesses that are ready to take advantage of the latest advances in communication. We provide services for designing, installing, configuring, customizing and supporting of end to end communication solutions of well- known brands such as Cisco, Panasonic, NEC etc through our experienced and dedicated technical team.

Our area of specialization in Telecom Solutions includes:

- PABX
- IPBX
- Intercom
- VOIP
- Call recording

- Call Monitoring
- IVR
- Voice Recognition
- Complete Support & Installation

Video Conferencing

Video conferencing is now already well-established in the Gulf region within a growing number of major organizations for its high end facilities. Millions of high quality video conference systems are in use across the world today and using Magic Touch Computers LLC solutions or our "ready to use" In-house multimedia conference room will help you to link to anywhere in the world.

Advantages of Using Video Conference

Save time and money on business travel costs: flights, hotels, taxis, plus time spent travelling when you are not available to work.

Develop global opportunities, your customer or supplier market can be anywhere in the world
Improve client services, video conferencing allows you to have more 'face to face' meetings at a fraction of the cost

Beneficiaries of Video Conference

- Recruitment Interviews
- Medical/clinical Discussions for Healthcare Experts
- Educational Collaboration with overseas institutes
- In House Business Presentations
- Product Training for Employees and Clients

- Sales Representations and Product Launches
- Design & Creative Assessment
- Business to Business Consultancy Services
- Casting for Television Production

Software Solutions

- Customized ERP Solutions
- HR and Payroll System
- B2B and e-business Solutions
- Customer Relationship Management
- Specialized CRM for Call Centers
- Inventory and Accounts System
- Transportation Management Systems
- Document Management Systems
- Database design and development

Access Control Systems

Magic Touch Computers LLC Solution's access control and ID solutions range from card/proximity access systems to intelligent keys. We can provide access control solutions that range in size from entire corporate systems to simple, keypad access for remote stand-alone, security doors. Requirements depend on access control risks. We use the latest technologies - including proximity cards and tokens, smart cards and biometrics - and source from the leading, global names in access control. Magic Touch Computers LLC has a wealth of access control solutions' experience that customers tap into to increase security, reduce risk and even optimize other facets of the performance of their organization. Our solutions includes

- ID cards
- Proximity cards and tokens
- Mag-stripe swipe cards
- Smart cards
- Keypads
- Biometrics
- ANPR

- Multi-site networking
- Security doors
- Centralized management
- control and reporting Remote access
- Time and attendance system
- Boom Barrier
- Turnstiles

GPS & vehicle Tracking System

We are providing economical real time and historical GPS vehicle tracking, fleet tracking timesheet verification, and vehicle tracking location services for business customers with commercial fleet tracking needs. Vehicle tracking solutions will provide you with detailed information on your fleet's driving habits, stop locations, idle times, and speeds

Beneficiaries

- Company fleets
- Rent a Cars and Transport companies
- Taxi Service companies
- School Transportation Vehicles
- Holiday and Adventure vehicles
- Logistics and Cargo Services
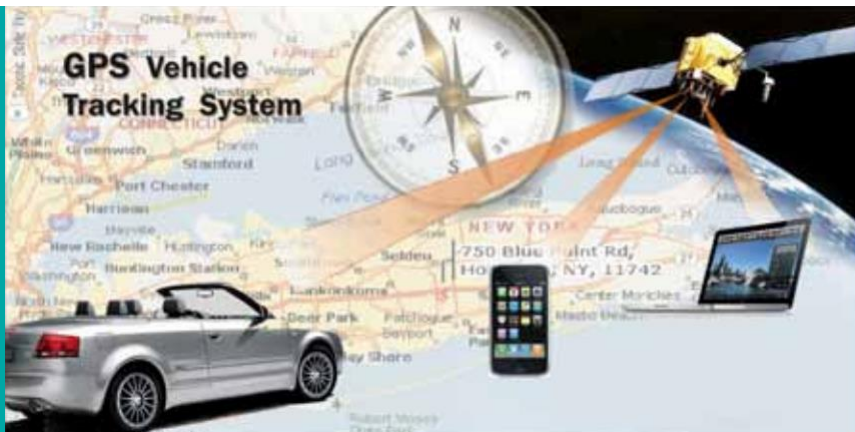
Enterprise Digital Imaging solution

Enterprise Digital Imaging solution eliminate the headaches of paper and process management, ensure compliance and provides a path to long-term productivity gains your company requires to not only survive, but to thrive!

In a typical corporate environment, documents and files continue to be used to support mission critical business process. Files are created, circulated, modified, archived, distributed and discarded. Magic Touch Computers LLC is a total solution that addresses every aspect of document security without the complexities of legacy applications in partnership with world leaders in the industry. Image capture solutions including OCR, ICR and document classification are our specialization.

Turn high volumes of paper and digital documents into files you can edit, search and share in the format of your choice.

- Document Management and Processing Solution with English/Arabic languages.
- Automatic Data Recognition – Populate index fields automatically using powerful OCR capabilities.
- Eliminating the need for manual keying of data.
- Streamlined Configuration – set-up new document types in seconds without complicated templates or expensive programming.
- No document limits – There are no limitations on the type, number or volume of documents.
- Wide support of scanners – Supports any scanner or MFP currently available using a twain driver,
- as well as accepting files of previously scanned images.

Educational Smart Solutions

Magic Touch Computers LLC team delivers award-winning products to help teachers bring more collaboration and interactivity into the classroom. Because SMART products are so easy to use, teachers can quickly incorporate them into their teaching methods to increase students' productivity & engagement.

We offer a broad range of products including projectors, visualizers, interactive boards, audio equipment and various other accessories designed especially for educational sector. Whatever the subject, we ensure to provide the best product that backed with the latest technology offering highest quality standards and user friendly solutions at the most competitive prices.

- Make Learning as creative as playing
- Capture attention of students
- Encourage Participation
- Reduce work schedules

- Eliminate the use of multiple devices
- Increase Teacher's productivity
- Access & link to many e-resources
- Make Learning accessible for all

Beneficiaries

- Schools
- Universities
- Training Institutes
- Hospitals
- Special Needs Centers

Magic Touch Computers LLC has a highly skilled and motivated sales team with deep domain knowledge and industry leading expertise, equipped and trained to serve our growing customer base. Our sales division is well known in the region for its customer centric approach and quick response to any queries of its valuable customers. We excel in trading all the IT, Telecom and Security related products of reputed brands and ensures it is being priced the best and delivered on time, which we believe is the foremost important factor in relationship building and business continuity.

Our trading activities includes supply and service of Network devices, servers, routers, switches, cables, security cameras, access control systems, computer desktops, laptops, printers… etc to our clients across multiple industries and sectors.

We are well recognized & certified by leading vendors in the market for the products we deal with. Our client reference list includes some of the leading names, and their appreciation of our support gives credentials to our commitment, dedication & service. We are authorized partners with the following brands:
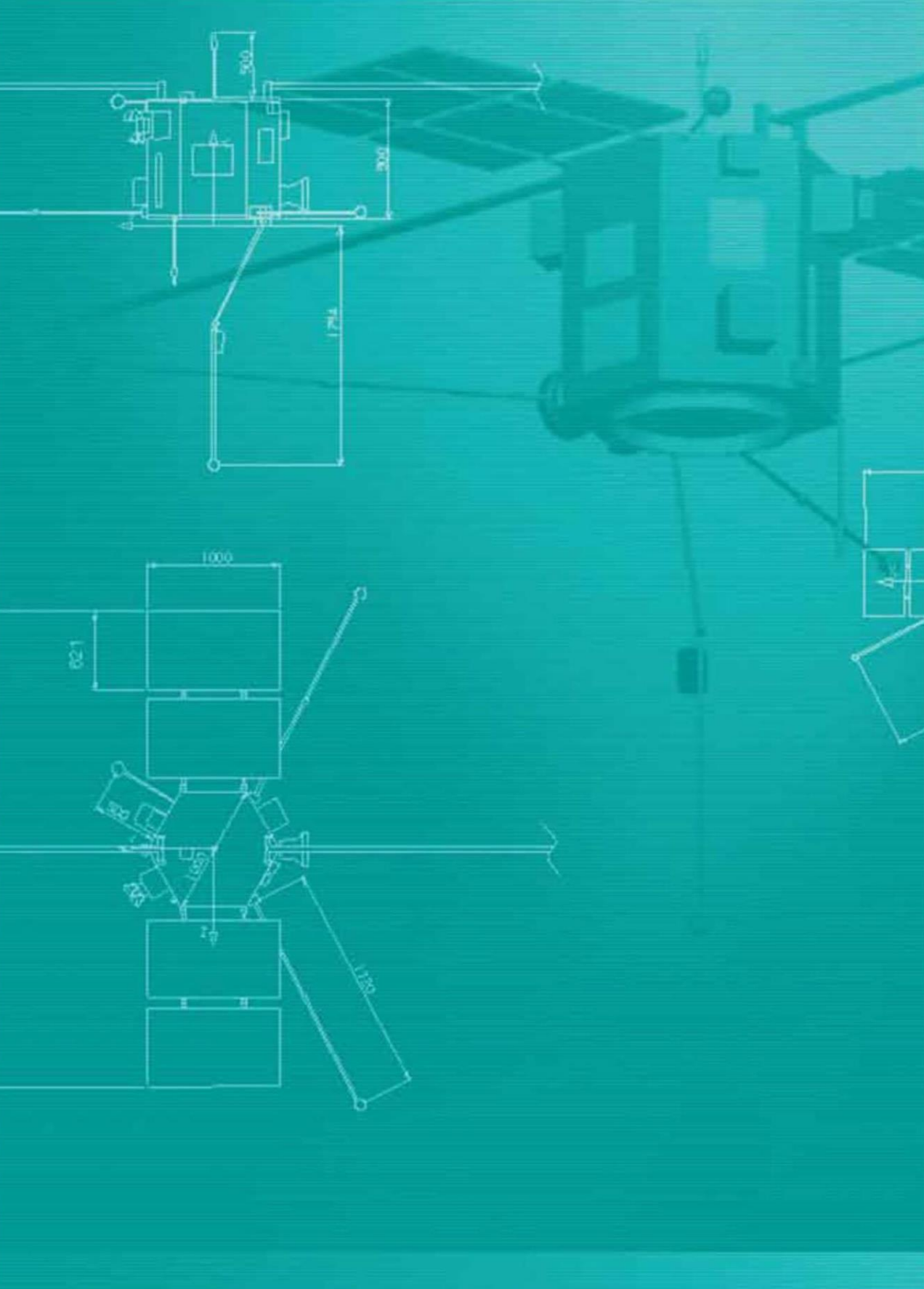
hp | MAGIC TOUCH | DELL
Canon | cisco | acer
APC by Schneider Electric | Microsoft | intel
Lenovo | EPSON | Urovo

Magic Touch Computers LLC